Friday 24th November 2023

Dear Parents and Carers,

**RE: Guidance on using online games and chat rooms**

We have been made aware that some pupils may be accessing an online game called Roblox.

**What is Roblox?**

Roblox is a gaming platform where multiple players interact and play together online. The site has a collection of games aimed at 8-18 year olds, however players of all ages can use the site. Roblox is currently available on PC, phone, tablet and consoles.

Every game on Roblox is created by users, and there are a wide variety to choose from. These can vary from delivering pizzas, to roaming a kingdom as a medieval knight, to even starring in a fashion show. This variety is one of the reasons that Roblox is so popular with young people.

**The information below is a guide from the UK Safer Internet Centre to keep you and your children safe if they use this site.**

**Key things for parents to be aware of:**

**1. Communication: how users can communicate with others**

Whilst the games are aimed at 8-18 year olds, there are no age restrictions. This means both adults and young people can play and communicate with each other on the platform.

All games are multiplayer and include a written chat feature, which is visible to players within each individual game. Users can also make and receive friend requests during gameplay and this means that they can chat to each other outside of the game.

You can read more about the Roblox chat features and the way that these are moderated on the [**Roblox community guidelines**](https://en.help.roblox.com/hc/en-us/articles/203313410-Roblox-Community-Guidelines-)and [**within their safety features**.](https://en.help.roblox.com/hc/en-us/articles/203313120-Safety-Features-Chat-Privacy-Filtering)

**2. Content: what content is available that might not be suitable for children**

The Roblox Studio is a section where players use their imagination and skills to create their own games and share these with others. The ability to create and play games can be very appealing to young people who like to create the content they see online.

However, because content is user-generated it can mean that some games might not be appropriate for young children. For example, whilst the graphics are not very lifelike, some of the games feature weapons and blood.

**3. Costs: How children might accidentally run up costs**

By creating games, users can earn Robux, the in-game currency. You can also buy Robux in the game. Players can spend money on items, such as membership to the Builders Club.

***Top tips for parents***

1. **Stay engaged and have regular conversations**
2. Show an interest in the games your children are playing. This could be [**through having a conversation**](https://www.childnet.com/parents-and-carers/have-a-conversation/)about what they like to play or could be through watching them play the game. You could even have a go at playing the games yourself. If children know you have an interest in the game, they may feel more comfortable talking to you about it or coming to you for help if they need it.

**2. Help them understand the importance of personal information**

Check that your child understands the following:   
- the importance of [**keeping their personal information safe**](https://www.childnet.com/resources/2014-star-toolkit/safe/personal-information/)- that they should speak to an adult straight away if the chat goes from being about the game to meeting up offline, personal information or sending images.

**3. Set rules around spending money in games**

Have a conversation with your child to make sure they realise that is possible to spend real money on the game. Make promises that work for your family; perhaps your child will have to ask you for permission before they make an in-game purchase.

**4. Make use of the safety features available**

* Block **and report**  
  Make sure your child knows how to find and use the report and block functions. Use the [**Roblox how to make a report page**](https://en.help.roblox.com/hc/en-us/articles/203312410)to learn how to do this.
* Safety settings  
  Set up the parental controls that are right for your family. You can also disable chat, set up the Parent PIN and use the Account Restrictions within Roblox.
* Settings for under 13s:   
  There are additional safety features for under-13, so it’s worth checking your child’s account is registered with the correct age. Players under the age of 13 have a <13 symbol next to their username on the game at all times, however this is not displayed to other players.

**5. Encourage them to tell you about their concerns**

Remind your child that they should come to you if they ever see something inappropriate, mean comments or if anything worries them within the game. If you know how to report this type of content within Roblox, you will be in the best position to help them if they need it.

***If there are any apps or online services that are of concern, or you have a concern regarding your child’s safety online, please contact your child’s class teacher immediately, or contact the school on 0207 228 3055 or via email admin@bellevillewix.q1e.org.uk***

Kindest regards,

Miss Williams

Assistant Headteacher and Designated Safeguarding Lead

Belleville Wix Academy